

THE CITIZEN POTAWATOMI NATION HEALTH SERVICES MAIL ORDER PHARMACY FACT SHEET

Effective January 1, 2006, the Citizen Potawatomi Nation Health Services began operating the Citizen Potawatomi Nation Mail Order Pharmacy, C-MOP for short, to provide formulary medications for eligible CPN elders and totally disabled tribal members. The C-MOP replaces the Pequot Pharmacy Network (PRxN) as the provider of mail-order medications although beneficiaries may continue to receive their medications from the PRxN until their present refills are exhausted. All new formulary prescriptions will be filled by the C-MOP.

Who is Eligible? CPN tribal members 63 years of age or older, and all totally disabled CPN tribal members regardless of age, are eligible to participate in C-MOP Plan A. Enrolled Plan A beneficiaries receive medications that are on the CPNHS formulary through the mail at no cost.

How Do I Enroll? Eligible CPN tribal members need only complete an application form and submit it along with proof of tribal membership and age, proof of disability (if applicable), and copies of pharmacy insurance cards (if applicable). Submit these documents to C-MOP; 2307 S. Gordon Cooper Drive, Suite A; Shawnee, OK 74801. You will be sent a copy of the C-MOP formulary for use by your physician and a pre-printed envelope for mailing in your prescription.

How Can I Contact A C-MOP Pharmacist: C-MOP Pharmacists Joe LaReau and Dorothy Lett and Certified Pharmacy Technician Mindi Lowder can be reached toll-free by phone at 866-900-5236, via e-mail at C-MOP@potawatomi.org, or by facsimile at 405-273-4345. Hours of operation are 8:00 a.m. to Noon and 1:00 p.m. to 5:00 p.m. weekdays, except official tribal holidays. It is imperative that your pharmacist be able to contact you, so if you move or if your phone number changes, please notify C-MOP promptly to avoid delays in receiving your drugs.

What If My Medicine Isn't On the CPNHS Formulary? The CPNHS formulary, while robust, does not include all medications. If your medication is not on the formulary, talk with your doctor about the possibility of changing to a medication of the same class that is on the CPNHS list. You can purchase non-formulary medications from the PRxN for delivery by mail, but you will have to pay for the medication plus shipping and handling costs. You might find it less expensive to buy the non-formulary item locally.

Why Must I Submit Copies of My Pharmacy Benefit Cards? If you have pharmacy benefit coverage through a government or commercial health benefit plan, C-MOP will bill your insurer to recover a portion of the costs of your medications. Reimbursements received from third-party insurers remain in the C-MOP program for use in perpetuating the mail-order program.

Can My Non-Indian Spouse Use C-MOP? No, at this time, C-MOP Plan A formulary drugs are provided at no cost only to eligible CPN tribal members.